



Date: May 22, 2026

To: FAWWA Customers

Re: Tiered Water Rate Adjustment, Effective June 1, 2026

To Our Valued Customers,

Following our recent notices regarding water restrictions (April 23, 2026) and mineral deposits and maintenance steps (May 4, 2026), we are writing to share one additional update that completes the picture for the 2026 irrigation season: an adjustment to our tiered water rates.

What is changing

Effective with water usage in **June 2026** — which will appear on the bill mailed on or about July 5, 2026 — the per-1,000-gallon rates for **Tiers 2 through 5** will increase. **Tier 1 (0–5,000 gallons), the base tier included in your minimum monthly bill, is not changing.**

Tier	Monthly Usage	Rate (Jan 1, 2026)	New Rate (June 1, 2026)
Tier 1	0 – 5,000 gal	\$18.54 (flat, in minimum bill)	\$18.54 (no change)
Tier 2	5,001 – 10,000 gal	\$5.48 / 1,000 gal	\$11.56 / 1,000 gal
Tier 3	10,001 – 15,000 gal	\$6.56 / 1,000 gal	\$15.59 / 1,000 gal
Tier 4	15,001 – 20,000 gal	\$7.59 / 1,000 gal	\$28.79 / 1,000 gal
Tier 5	Over 20,000 gal	\$20.79 / 1,000 gal	\$33.28 / 1,000 gal

Tiers 2 through 5 are billed in single-gallon increments. The fixed monthly fees that make up your minimum bill are not changing with this adjustment.

Why this change

Colorado remains in a severe drought, and a recent comparison of FAWWA's rates against neighboring Front Range providers showed that our Tier 2 through Tier 5 rates were below what is typical for our region. Adjusting these tiers brings FAWWA into closer alignment with our peers and reinforces the watering policy already in effect for the 2026 irrigation season. As noted in our April 23 letter, tiered rates are one of the most effective tools available to encourage responsible water use during peak demand months.



What this means for your bill

Most households do not exceed 5,000 gallons during the cooler months (November through April). If that describes your home, **you will see no change to your water bill from this June adjustment.**

During peak irrigation season, our average residential customer uses approximately 10,000 gallons per month, placing typical summer usage in Tier 2. Based on average residential use, customers can expect approximately **\$35 more per month in water-use charges during peak irrigation months. Following the Authority's water restrictions can meaningfully reduce that increase** — the less water used above 5,000 gallons, the smaller the impact.

What you can do

- **Follow the 2026 water restrictions** outlined in our April 23 letter (no watering Mondays; even addresses Tue/Thu/Sat, odd addresses Wed/Fri/Sun; water before 10 a.m. or after 6 p.m. May 1–Oct 15).
- **Monitor your usage with AquaHawk** at <https://sterco.utilityhawk.us> — set dollar thresholds, receive leak alerts, and access the payment portal in one place.
- **Installing new landscaping?** Email info@fawwa.net to request a Watering Variance Permit for the establishment period.
- **Think you have a leak?** Call **719-452-8981**.

We sincerely appreciate your patience and partnership as we work together to protect the long-term sustainability of our water system and supply. If you have any questions, please don't hesitate to contact our office.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Loren J. Moreland', is positioned below the 'Sincerely,' text.

Loren J. Moreland
Manager, Falcon Area Water and Wastewater Authority

Contact Information

Website: www.fawwa.net | Email: info@fawwa.net
FAWWA Administration: 719-452-8981
Water & Sewer Billing (AmCoBi): 877-410-0167